

The six Universal Offers, along with the Children's Promise and Six Steps for Blind and Partially-Sighted People, cover key areas for a 21st Century library service. These offers are an integral part of our service for customers.

Health Offer

Public libraries contribute to the health and well-being of local communities. This offer promotes and enables key health partnerships. *Delivered in partnership with The Reading Agency.*



Culture Offer

Libraries are a place where users can experience vibrant and diverse cultural events, reaching communities who do not normally take part in the arts.

Information Offer

Libraries support people to access information and services in vital areas: government online information and services, careers and job seeking, health, personal financial information and benefits.

Reading Offer

Public libraries provide a modern reading service within local communities, in all formats and for all ages. *Delivered in partnership with The Reading Agency.*



The Universal Offers 2018



Learning Offer

Libraries are a space where lifelong learning takes place by providing resources, spaces and opportunities for children and adults to explore and learn together.

Digital Offer

Digital services, skills and access underpins a 21st century library service; Digital supports and enables the delivery of all the offers.



Six Steps

Six crucial pledges every library service makes to provide a nurturing reading and learning environment for blind or partially sighted people.



Children's Promise

Shaping 21st century children's library services and sets out the library journey – the way libraries engage with children and young people as they grow. The Promise underpins all other offers in relation to children.

JANUARY

- 4 Jan: World Braille Day
- 9-15 Jan: National Obesity Awareness Week

FEBRUARY

- 6 Feb: Safer Internet Day
- Be Online campaign
- LGBT History Month

MARCH

- 1 Mar: World Book Day
- 5-10 Mar: Careers Week
- 12-18 Mar: Shakespeare Week
- 26 Mar-2 Apr: World Autism Awareness Week

APRIL

- 7 Apr: World Health Day
- 22 Apr: Earth Day
- 23 Apr: World Book Night

MAY

- 7-13 May: Mental Health Awareness Week
- 14-20 May: Dementia Awareness Week

JUNE

- 1-7 Jun: Volunteers Week
- National Bookstart Week
- 4-17 Jun: Make a Noise in Libraries fortnight
- 12-18 Jun: Carers Week
- 19-25 Jun: Festival of Learning Week

JULY

- Summer Reading Challenge
- 2-8 Jul: Health Information Week
- 15 Jul: Disability Awareness Day
- Scams Awareness Month

AUGUST

- Summer Reading Challenge
- 12 Aug: International Youth Day

SEPTEMBER

- Worlds Biggest Coffee Morning
- Reading Ahead
- Summer Reading Challenge
- 8 Sep: Int'l Literacy Day
- 28 Sep: National Poetry Day

OCTOBER

- 6-7 Oct: Fun Palaces Weekend
- 8-13 Oct: Nat'l Libraries Week
- 10 Oct: World Mental Health Day
- 11 Oct: World Sight Day
- Get Online Week
- EU Coding Week
- 14-29 Oct: Family Learning Festival
- Black History Month

NOVEMBER

- 1 Nov: National Stress Awareness Day
- Movember: Men's Health Awareness Month
- 13-17 Nov: Anti bullying week
- 13-19 Nov: Financial Capability Week

DECEMBER

- 1 Dec: Small Business Saturday
- 1 Dec: World Aids Day
- 10 Dec: Human Rights Day
- Computer Science Education Week